

# JUSTIN JONES

Engineering and Operations Leader | Program Execution | Organizational Scale  
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## PROFESSIONAL SUMMARY

Engineering and Operations Leader recognized for scaling fulfillment and logistics infrastructure across Amazon's network. Led system-level execution and standards development supporting a \$4B rural expansion, scaling operating models adopted across 200+ sites. Brings 10+ years of engineering experience, including 8 years leading complex, high-scope infrastructure and operational scaling initiatives. Most effective driving cross-functional execution, organizational clarity, and scalable deployment strategies across fast-moving operational environments.

## PROFESSIONAL EXPERIENCE

### Amazon (Contract) | Strategic Operations Consultant – Special Projects

March 2026 – Present

*Last Mile Logistics (AMZL), Spokane, WA – Remote*

Re-engaged by Amazon leadership to establish operational clarity, scalable SOP frameworks, and execution alignment across emerging last-mile infrastructure initiatives supporting rapid expansion within dense urban delivery markets.

- Leading operational planning and standardization efforts across a 30+ site retrofit portfolio to accelerate scalable deployment within Amazon's last-mile delivery network.
- Established cross-functional alignment processes and led approval/publication of standardized SOPs to improve execution consistency across emerging last-mile operational initiatives.
- Advising cross-functional stakeholders across multiple emerging operational initiatives requiring rapid evaluation, infrastructure planning, and scalable execution strategy support.

### Planned Career Break | Personal Relocation

July 2025 – March 2026

*Personal – Relocation, Spokane, WA*

- Planned career break to support family and relocation. Returning to pursue senior engineering leadership opportunities.

### Amazon | Sr. Technical Industrial Design Engineer

June 2023 – July 2025

*Rural & Super Rural (RSR), Bellevue, WA*

*Advanced technical title earned through formal peer review and senior leadership approval*

Senior Industrial Design Engineer and network design authority responsible for Amazon's Rural & Super Rural (RSR) delivery infrastructure. Led system-wide standards, capital influence, and executive decision support across the RSR network, delivering multi-billion-dollar efficiency gains and predictable launch execution at scale.

#### Selected Highlights:

RSR design authority | \$2B+ efficiency impact | Weekly CAR reviews | Director–SVP executive alignment | Scaled design org (16)

- Owned facility design standards and site templates adopted across 200+ Rural & Super Rural (RSR) delivery stations.
- Served as the primary design authority for RSR facilities, governing site readiness and design intent across the network.
- Actively participated in weekly Capital Acquisition Request (CAR) reviews, influencing funding decisions for the entire RSR network through design inputs optimized to a 3-year payback model.
- Enabled \$2B+ in network efficiencies across RSR sites by reducing design variability and improving launch repeatability.
- Established and led RSR design reviews and readiness cadences, training Directors, Managers, and site leaders on program standards and execution.
- Authored and owned a recurring cadence of strategic executive white papers (3–4 per year), aligning leadership on new RSR concepts, process improvements, and cost initiatives.
- Scaled and led the RSR design team from 3 engineers to 10 engineers and 6 long-term contractors, building execution capacity and mentoring across levels.
- Owned cross-functional design readiness across Engineering, Real Estate, Construction, Finance, and Operations through 90-day pre-launch cycles, enabling teams to maintain launch schedules.

## Amazon | Industrial Design Engineer

August 2020 – June 2023

Rural & Super Rural (RSR), Bellevue, WA

Industrial Design Engineer responsible for designing and scaling Amazon's Rural & Super Rural (RSR) delivery stations during rapid program expansion. Owned early site designs, operating processes, and scalable delivery models that enabled network growth, secured investment, and established standards later adopted across the RSR network.

### Selected Highlights:

36+ sites delivered | \$50M investment secured | 35% throughput increase | 20% labor reduction | DRS adopted at 200+ sites

- Designed initial facility layouts, operating processes, and SOPs to stand up Amazon's Rural & Super Rural (RSR) program.
- Executed end-to-end facility design for 36+ delivery stations across an 80-site RSR network, enabling rapid expansion.
- Designed and validated Amazon's first scalable Portable Delivery Center (PDC) model, securing \$50M in executive investment and enabling nine pilot launches that unlocked access to \$500M in projected annual revenue.
- Delivered a 35% increase in package throughput and a 20% reduction in labor costs through layout and process optimization.
- Defined standardized site templates, planning assumptions, and the Design Requirement Sheet (DRS) framework adopted across 200+ RSR delivery stations.

## Amazon | Process Design Engineer

July 2019 – August 2020

Last Mile Logistics (AMZL), Bellevue, WA

Process Design Engineer supporting Amazon's early Last Mile Logistics (AMZL) expansion through high-velocity facility design and execution across the U.S. and Canada, including ownership of the Canadian delivery station portfolio.

- Delivered standardized operating workflows and facility layouts for 60+ early AMZL delivery stations across the U.S. and Canada, enabling rapid network expansion.
- Produced permit-ready design packages for high-volume delivery stations supporting 34K–186K daily packages, sustaining a weekly site design cadence through preliminary and final reviews.
- Managed execution and cross-functional alignment for delivery stations with \$20M–\$100M in capital investment per site, coordinating scope, schedule, and design intent across Engineering, Real Estate, Finance, and external partners.

## Amazon | Design Engineer

September 2017 – July 2019

North America Customer Fulfillment (NACF), Seattle, WA

Design Engineer supporting large-scale fulfillment infrastructure designs across Amazon's North America Customer Fulfillment (NACF) network, including core and specialized operational programs across multiple geographies.

- Owned facility design for 10+ Traditional Non-Sort (TNS) fulfillment centers exceeding 1M square feet across North America, leading layouts, capacity models, design reviews, and approval processes for large-scale fulfillment infrastructure.
- Led design efforts across specialized fulfillment programs including Hazmat, Small and Lite, Heavy Bulky, Amazon Air, and Robotics-enabled operations, translating non-standard operational constraints into scalable and repeatable design solutions.

## Northwest Millwork (Contract) | Senior Design Engineer

October 2016 – September 2017

Seattle, WA

- Owned detailed 3D modeling and construction drawing development for custom millwork projects, ensuring model accuracy, manufacturability, and alignment between design intent and fabrication requirements.
- Maintained bill of materials and internal design documentation standards, reducing procurement errors and supporting consistent execution in a high-mix production environment.

## KEY SKILLS & EXPERTISE

- Infrastructure Design & Delivery Strategy
- Operational Execution & Launch Readiness
- Global Design Standards & Documentation
- Stakeholder Alignment & Executive Communication
- Program Execution & Portfolio Management
- Site Planning & Layout Optimization
- AutoCAD | Revit | SolidWorks | Inventor
- Microsoft Excel | Smartsheets | Visio

## EDUCATION & CERTIFICATIONS

- **Bachelor of Technology in Applied Design** – *Magna Cum Laude*  
Lake Washington Institute of Technology - 2015
- **Associates in Engineering Graphics, Mechanical Design Emphasis** – *Cum Laude*  
Lake Washington Institute of Technology – 2013